



## **TRAVELER PROFILE**

#### WORLD**TRAVEL**INC powers **One** global

### **Important Note:**

- Throughout the Profile page, you may see items in RED or ORANGE. Please pay close attention to these items, as they are very important and may indicate fields which are required by your organization and/or World Travel, Inc.
- You will see many \_\_\_\_ buttons. You can save all your profile data by clicking ANY of the save buttons. They are positioned throughout the profile for your convenience. Click the nearest \_\_\_\_ button to save any updates made to your profile.

### **STEP 1: Access Your Profile**

Once you've logged in, click the Profile button, and then Profile Settings...

|             |        | A William Trainer Tom Never |
|-------------|--------|-----------------------------|
| SAP Concur  |        | ⊃¢ Act as Another User ✔    |
|             |        | Vier 100 Profile Settings   |
| Trip Search | Alerts | 🕐 Sign Out                  |

Then click Personal Information.

| Your Information                     | Profile Options  |  |
|--------------------------------------|--|--|
| Personal Information                 |  |  |
| Company Information                  | Select one of the following to customize your user profile.      |  |
| Contact Information                  | Personal Information   | System Settings  |
| Email Addresses<br>Emergency Contact | Your home address and emergency contact information.             | Which time zone are you in? Do you prefer to use a 12 or 24- |
| Credit Cards                         | Company Information  | hour clock? When does your workday start/end?                |
| Travel Settings                      | Your company name and business address or your remote            | Contact Information  |
| Travel Settings                      | location address.  | How can we contact you about your travel arrangements?       |
| Travel Preferences                   | Credit Card Information  | Setup Travel Assistants                                      |
| International Travel                 | You can store your credit card information here so you don't     | You can allow other people within your companies to book     |
| Assistants/Arrangers                 | have to re-enter it each time you purchase an item or service.   | trips and enter expenses for you.                            |
|                                      | Travel Profile Options   | Travel Vacation Reassignment                                 |
| Other Settings                       | Carrier, Hotel, Rental Car and other travel-related preferences. | Going to be out of the office? Configure your backup travel  |
| System Settings                      | Change Password  | manager.   |
| Concur Connect                       | Change vour password   | Concur Mobile Registration                                   |
| Change Password                      |  | Set up access to Concur on your mobile device                |
| Travel Vacation<br>Reassignment      |  |  |
| Concur Mobile Registration           |  |  |





# **TRAVELER PROFILE**

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### **STEP 2: Complete Your Profile**

Your name must match your photo identification.

| Title  | First Name            | Middle Name[Required] | Preferred Name | Last Name | Suffix    |
|--|-----------------------|-----------------------|----------------|-----------|-----------|
|  | ✔ William Trainer Tom |                       |                | Never     | ~         |
|  |                       | No Middle Name        |                |           |           |
| Company li                                       | Iformation            |                       |                |           | Go to top |
| Company I  | ıformation            |                       |                |           | Go to top |
| Company II<br>Employee ID<br>adminwti            | ıformation            |                       |                |           | Go to top |
| Company II<br>Employee ID<br>adminwti<br>Manager | 1formation            | Position/Title        |                |           | Go to top |

#### **Contact Information**

| Contact Information   |   |                                      |                |               | Go to top                                      |
|---|---|--------------------------------------|----------------|---------------|--|
| Nork Phone[Required**]  | Work Extension                                  | Work Fax                             | 2nd Work Phone | Remote Office |  |
| 999-999-9999  |   |                                      |                |               |  |
| Home Phone <b>[Required**]</b>  |   |                                      |                |               |  |
| Pager   | Other Phone                                     |                                      |                |               |  |
| Nobile Phone Country/Region   | Mobile Phone                                    |                                      |                |               |  |
| United States of America (+1)   | ✓ 888-888-8888                                  |                                      |                |               |  |
|   |   |                                      |                |               |  |
| **You must specify <u>either</u> a  | home phone or a work p                          | hone.                                |                |               |  |
| **You must specify <u>either</u> a<br>Email Addresses   | home phone or a work p                          | hone.                                |                |               | Go to top                                      |
| **You must specify <u>either</u> a<br>Email Addresses<br>Please add at least one email  | home phone or a work p                          | hone.                                |                |               | Go to top                                      |
| **You must specify <u>either</u> a<br>Email Addresses<br>Please add at least one email<br><u>How do I add an email add</u>            | home phone or a work p                          | hone.<br>Save                        |                | _             | Go to top                                      |
| **You must specify <u>either</u> a<br>Email Addresses<br>Please add at least one email<br><u>How do I add an email add</u>            | home phone or a work p                          | hone.<br>Save                        |                |               | Go to top                                      |
| **You must specify <u>either</u> a<br>Email Addresses<br>Please add at least one email<br><u>How do I add an email add</u><br>Email A | home phone or a work p<br>l address.<br>l/ress? | hone.<br>Save<br>Verification Status | Verify         | Contact?      | Go to top<br>• Add an email address<br>Actions |





# **TRAVELER PROFILE**

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### Add your traveler preferences.

| Travel Preferences  |   | 0              | ão to top |
|---|---|----------------|-----------|
| Eligible for the following discount travel  | rates/fare classes  |                |           |
| AAA/CAA Government Military Ser   | ior/AARP  |                |           |
|   |   |                |           |
| Cast Cast Castian Special Monte   | Ticket Delivery   |                |           |
| Aisle V Don't Care V Regular Meal   | E-ticket when possible  |                |           |
| Professed Departure Aiment @  | Other Air Travel Breferences  | Medical Alexte |           |
|   |   |                |           |
|   |   |                |           |
| Hotel Preferences   |   |                |           |
|   |   |                |           |
| Room Type Smoking Preference  | Message to Hotel V  | endor 😡        |           |
| Room Type Smoking Preference<br>King V Non-smoking V Foam pill  | Message to Hotel V ows Rollaway bed Crib 7th floor or lower   | endor 🥝        |           |
| Room Type Smoking Preference<br>King V Non-smoking V Foam pill  | Message to Hotel V<br>ows Rollaway bed Crib 7th floor or lower  | endor 📀        |           |
| Room Type     Smoking Preference       King     Non-smoking     Foam pill       I prefer hotel that has:     a gym     a pool     a restaurant     room servition   | Message to Hotel V<br>ows Rollaway bed Crib 7th floor or lower  | endor 🕢        |           |
| Room Type     Smoking Preference       King     Non-smoking     Foam pill       I prefer hotel that has:  | Message to Hotel V<br>ows Rollaway bed Crib 7th floor or lower  | endor 🕢        |           |
| Room Type       Smoking Preference         King       Non-smoking       Foam pill         I prefer hotel that has:  | Message to Hotel V<br>ows Rollaway bed Crib 7th floor or lower  | endor 🕢        |           |
| Room Type       Smoking Preference         King       Non-smoking       Foam pill         I prefer hotel that has:  | Message to Hotel V<br>ows Rollaway bed Crib 7th floor or lower  | endor          |           |
| Room Type       Smoking Preference         King       Non-smoking       Foam pill         I prefer hotel that has:  | Message to Hotel V<br>ows Rollaway bed Crib 7th floor or lower  | endor 🕢        |           |
| Room Type       Smoking Preference         King       Non-smoking       Foam pill         I prefer hotel that has:       a gym a pool a restaurant room servi         Accessibility Needs       Smoking Preferences         Car Rental Preferences       Smoking Preference | Message to Hotel V<br>ows Rollaway bed Crib 7th floor or lower<br>ce Early Check-in<br>e Car Transmission   | endor ⊘        |           |
| Room Type       Smoking Preference         King       Non-smoking       Foam pill         I prefer hotel that has:  | Message to Hotel V<br>ows ☐Rollaway bed ☐Crib 7th floor or lower<br>ce ☐Early Check-in<br>e Car Transmission<br>· 〕Don't Care ✔ ☐In-car GPS system ☐S | i rack         |           |
| Room Type       Smoking Preference         King       Non-smoking       Foam pill         I prefer hotel that has:  | Message to Hotel V<br>ows Rollaway bed Crib 7th floor or lower<br>ce Early Check-in<br>e Car Transmission<br>Don't Care V In-car GPS system SP        | i rack         |           |
| Room Type       Smoking Preference         King       Non-smoking       Foam pill         I prefer hotel that has:  | Message to Hotel V<br>ows Rollaway bed Crib 7th floor or lower<br>ce Early Check-in<br>e Car Transmission<br>Don't Care V In-car GPS system Sk        | i rack         |           |





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# **TRAVELER PROFILE**

#### Enter your airline, hotel, and rental car loyalty program account information.

| Frequent-Traveler Programs                               |                       |
|--|-----------------------|
| Your Frequent Traveler, Driver, and Hotel Guest Programs | October Add a Program |
| No programs defined                                      | ľ                     |
|  |                       |
|  |                       |
|  |                       |
|  |                       |

| Please enter prog<br>code. If you enter<br>For example, if yo | grams EXACTLY as they appear on your card, excludii<br>r a program incorrectly, you will get a profile error fror<br>our card is printed "AA12345" or "John Doe/12345", yo | ng spaces and dashes. Do not add any additional characters. Do not include the carr<br>n the reservation system.<br>our program number is "12345". |
|---|--|--|
| age allows you<br>t the name of th                            | to enter up to 5 travel programs at a time. Firs<br>e company from the adjacent list. Finally, ente  | st, select the type of program (carrier name, car rental, or hotel). Then,<br>er the program number (frequent traveler number, etc.).              |
|   | Air/Rail Carrier   | Frequent Traveler / Driver/ Guest Number Search this vendor  |
|   | Select a carrier   | ✓  |
|   | Air/Rail Carrier   | Frequent Traveler / Driver/ Guest Number Search this vendor  |
|   | Select a carrier   | ✓  |
|   | Air/Rail Carrier   | Frequent Traveler / Driver/ Guest Number Search this vendor  |
|   | Select a carrier   | ▼ ✓  |
|   | Air/Rail Carrier   | Frequent Traveler / Driver/ Guest Number Search this vendor  |
|   | Select a carrier   | ▼ ✓  |
|   | Air/Rail Carrier   | Frequent Traveler / Driver/ Guest Number Search this vendor  |
|   | Select a carrier   | ▼  |





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## **TRAVELER PROFILE**

Gender and Date of Birth are required by the TSA. Known Traveler Number and Redress Number can be entered as well.

Passport and Visa information can also be entered.

#### **TSA Secure Flight**

The Transportation Security Authority (TSA) requires us to transmit information collected from you. Providing information is required. If it is not provided, you may be subject to additional screening or denied transport or authorization. Gender requirement for TSA is optional, but it can still be required by your company on this section. The recommendation is for the user to select the gender that matches the Passport. TSA may share information you provide with law enforcement or intelligence agencies or others under its records notice. For more on TSA privacy policies or to view the records notice and the privacy impact assessment, see the TSA's web site at WWW.TSA.GOV

| Gender [Required]   | Date of Birth (mm/dd/yyyy)[Required]  | DHS Redress No.(2)       | TSA Pre Known Traveler Number                        |                        |
|---------------------|---------------------------------------|--------------------------|--|------------------------|
| Unspecified (X) 🗸   | **/**/****                            |                          |  |                        |
| International       | Travel: Passports and Visa            | S                        |  | Go to top              |
| Adding your pass    | port information to your profile will | l allow us to include it | in your reservations. Having this information in you | r reservation can make |
| international trave | el a little easier.                   |                          |  |                        |
| Passports           |                                       |                          |  | Add a Passport         |

I do not have a passport

#### **International Visas**

🕂 Add a Visa





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### **TRAVELER PROFILE**

The "Assistants and Travel Arrangers" section allows you to grant others permission to book travel on your behalf.

| Assistants and Travel Arrange  | rs   | Go to top          |
|--|--|--------------------|
| Please select the individuals within you<br>Refuse Self Assigning Assistants @ | ur organization that you would like to give permission to perform travel functions for you | I.                 |
| Your Assistants and Travel Arrangers   |  | 🕀 Add an Assistant |
| Assistant  | Can book travel?   | Update/Delete      |
| Never, Test  | Can book travel? 🧭   | a 🖉 🖉              |
| Never, William C.  | Can book travel? 🕢   | // 而               |

Type the person's name you wish to add as a travel arranger. (They must have a saved profile to add them).







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## **TRAVELER PROFILE**

#### Your form of payment may vary based on your organization's travel policy.

|      |          |                      |                 |                    | th your profile | tit cards saved wit | ave the following cred | i currently b |
|------|----------|----------------------|-----------------|--------------------|-----------------|---------------------|------------------------|---------------|
| Card | ∖dd a Cr | €                    |                 |                    | in your prome.  |                     |                        | currently in  |
| te   | Update/  | Default              | Expiration Date | Credit Card Number | Sponsored Card  | Display Name        | E-Receipt Enabled      | Card Type     |
|      | •        | <b>A</b> @ <b>AA</b> | Exp: 09/2029    | ***1111            |                 | TEST CARD           |                        | 7//64         |

#### Enter the credit card details.

| Add a Credit Card<br>Enter the appropriate information for the cre-<br>card so you can easily identify and select it w  | dit card you'd like to use below<br>when using features that require   | * Required<br>. Use the "Display Name" field to label the<br>e a credit card transaction.   |
|---|--|---|
| Display Name (e.g., My Corporate Card) *  | Your name as it appears  | s on this card *  |
| test card   | William Never  | VISA  |
| Card Type *   | Credit Card Number *   | Expiration Date *   |
| VISA  | ✔ 4444333322221111   | 9 🖌 2026 🖌  |
| Billing Address<br>Enter the billing address for this credit card b<br>your home address. If it's a company card, th<br>nust be the address where the bills for this of<br>This information is used to verify your identit<br>billing address is inaccurate.  | below. If this is a personal credit<br>he billing address might be you<br>card are currently delivered, no<br>ty during credit card transaction  | t card, the billing address will typically be<br>r company address. The billing address<br>t where you would prefer they be delivered.<br>Is. Your credit card may be declined if your  |
| Billing Address<br>Enter the billing address for this credit card by<br>your home address. If it's a company card, the<br>must be the address where the bills for this of<br>this information is used to verify your identit<br>billing address is inaccurate.<br>Billing Addresses longer than 30 characters is<br>your credit card. Please abbreviate long add<br>street *  | below. If this is a personal credi<br>he billing address might be you<br>card are currently delivered, no<br>ty during credit card transaction<br>may cause certain Airlines (Dire<br>lresses if possible.   | t card, the billing address will typically be<br>r company address. The billing address<br>t where you would prefer they be delivered.<br>s. Your credit card may be declined if your<br>ect Connects and Web Bookings) to decline<br><b>Tip:</b> If you complete your personal profile,  |
| Billing Address<br>Enter the billing address for this credit card b<br>your home address. If it's a company card, th<br>must be the address where the bills for this of<br>Fhis information is used to verify your identit<br>billing address is inaccurate.<br>Billing Addresses longer than 30 characters of<br>your credit card. Please abbreviate long add<br>Street *<br>123 Main St   | below. If this is a personal credi<br>he billing address might be you<br>card are currently delivered, no<br>ty during credit card transaction<br>may cause certain Airlines (Dire<br>lresses if possible.   | t card, the billing address will typically be<br>r company address. The billing address<br>t where you would prefer they be delivered.<br>is. Your credit card may be declined if your<br>ect Connects and Web Bookings) to decline<br>Tip: If you complete your personal profile,<br>we'll fill in this address information for you<br>each time you add a new card.                               |
| Billing Address<br>Enter the billing address for this credit card by<br>your home address. If it's a company card, the<br>must be the address where the bills for this of<br>This information is used to verify your identit<br>billing address is inaccurate.<br>Billing Addresses longer than 30 characters in<br>your credit card. Please abbreviate long add<br>Street *<br>123 Main St   | below. If this is a personal credit<br>he billing address might be you<br>card are currently delivered, noi<br>ty during credit card transaction<br>may cause certain Airlines (Dire<br>iresses if possible. | t card, the billing address will typically be<br>r company address. The billing address<br>t where you would prefer they be delivered.<br>is. Your credit card may be declined if your<br>ect Connects and Web Bookings) to decline<br>Tip: If you complete your personal profile,<br>we'll fill in this address information for you<br>each time you add a new card.<br>Zip/Postal Code *          |
| Billing Address         Enter the billing address for this credit card by your home address. If it's a company card, the must be the address where the bills for this of this information is used to verify your identition billing address is inaccurate.         Billing Address is inaccurate.         Billing Addresses longer than 30 characters is your credit card. Please abbreviate long add street *         123 Main St         City *       State         Exton       Peesses | below. If this is a personal credit<br>he billing address might be you<br>card are currently delivered, no<br>ty during credit card transaction<br>may cause certain Airlines (Dire<br>tresses if possible.  | t card, the billing address will typically be<br>r company address. The billing address<br>t where you would prefer they be delivered.<br>is. Your credit card may be declined if your<br>ect Connects and Web Bookings) to decline<br>Tip: If you complete your personal profile,<br>we'll fill in this address information for you<br>each time you add a new card.<br>Zip/Postal Code *<br>19341 |





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## **TRAVELER PROFILE**

Your profile page has "Save" buttons placed throughout the page. Click any "Save" button to save all profile information entered.



Be sure to see the "Profile Saved" banner whenever you make changes.



### **NEED HELP?**

Contact the World Travel, Inc. Online Support Team

(800) 221-4730 onlinehelp@worldtravelinc.com